

# HEALTHSYS CARE LTD

## **Privacy Notice**

### **Healthsys Care's commitment to Privacy**

Healthsys Care respects your privacy and is committed to protecting your personal data. We will fully comply with our obligations under the General Data Protection Regulations which came into force on the 25th May 2018.

### **Purpose of this privacy notice**

This privacy notice will inform you as to how we look after your personal data collected when you visit our website or have otherwise provided to us off line in the course of our dealings with you. It also tells you about your privacy rights and how the law protects you.

Neither this website, nor our business operations generally, are intended for children and we do not knowingly collect data relating to children.

It is important that you read this privacy notice together with any other privacy notice or fair processing notice we may provide on specific occasions when we are collecting or processing personal data about you so that you are fully aware of how and why we are using your data. This privacy notice supplements the other notices and is not intended to override them. For those that are employed by us or engaged by us under a consultancy agreement, we have an additional privacy notice which is particular to the personal data we collect and process in relation to such individuals. We will provide that privacy notice to those impacted individuals at appropriate times during our recruitment or engagement process. If you wish to access a copy of this specific privacy notice please contact us.

### **Controller**

Healthsys Care Ltd is the controller and responsible for your personal data (collectively referred to as "COMPANY", "we", "us" or "our" in this privacy notice).

## **Contact details**

Our full details are:

Full name of legal entity: Healthsys care Ltd

Email address: [info@healthsyscare.co.uk](mailto:info@healthsyscare.co.uk)

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues ([www.ico.org.uk](http://www.ico.org.uk)). We request that you notify us of your complaint in the first instance as we usually are able to resolve this quickly in line with our complaint's procedure. Would, however, appreciate the chance to deal with your concerns before you approach the ICO so please contact us in the first instance.

## **Your duty to inform us of changes**

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

## **Third-party links**

Our website does not generally but may include links to third-party websites, plug-ins and applications. However, we do from time to time provide links to recommended suppliers, such as for nursing uniforms and we may provide links to payment portals. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave our website, we encourage you to read the privacy notice of every website you visit.

## **1. The data we collect about you**

Personal data, or personal information, means any information about an individual from which that person can be identified. It does not include data where the identity has been removed (anonymous data).

We may collect, use, store and transfer different kinds of personal data about you which we have grouped together follows:

#### **CLIENT RECRUITMENT SERVICES (INCLUDING CLIENT REGISTRATION FOR TEMPORARY ASSIGNMENTS, RECRUITMENT OR SEARCH SERVICES)**

- Identity Data includes first name, maiden name, last name, title, possibly date of birth and gender.
- Contact Data includes billing address, work address, email address and telephone numbers.
- Financial Data includes invoice details and any other relevant finance information based on the nature of the services we are providing to you.
- Transaction Data includes details about payments to and from you and other details of services you have purchased from us.

#### **CANDIDATE ONBOARDING**

- Identity and Contact Data, required to be provided both as part of the online registration to begin your application process and in your fuller application process
- Right to Work Information to demonstrate your ability to legally work in the UK.
- Professional Conduct
- Work Experience Data your competences, skills, experience and education, e.g. your CV or resume, previous employments, educational details and qualifications, third party references as well as more specific areas of experience in specific areas of nursing skills
- Next of Kin Details in case of emergency
- Reference Details
- Finance Information including your bank details to allow us to process any payments to you.
- Company Information if you are operating through a limited company.
- Occupational Health Information – as part of our registration process and in order

To assess your fitness to carry out nursing services, we carry out a limited health questionnaire which seeks to understand whether there are any physical or other impairments to being able to carry out nursing activities, your likelihood of being exposed to tuberculosis and Ebola as well as other questions as to your immunology status. A specialist medical company will assess the information provided in the questionnaire and they will determine whether it is appropriate to provide us with a fitness to work certificate. Any fitness to work certificate is valid for 12 months. Thereafter you will be required to fill in and send to them an update form to renew the fitness to work certificate. In order to facilitate that process information is usually sent to us and we will forward it to the assessment company. Any copies will only be retained by our screening teams. If, however, you would prefer to send the information directly to the medical assessment company please let us know and we can arrange this for you.

## **2. How is your personal data collected?**

We use different methods to collect data from and about you including through:

Direct interactions. You may give us your Identity, Contact, Marketing Data, Financial Data or, if appropriate, Work Experience Data by filling in forms or by corresponding with us by post, phone, email or otherwise. This includes personal data you provide when you:

- engage us, as a potential employer, to assist in recruitment requirements
- ask, as a candidate us to find recruitment opportunities for you;
- request marketing to be sent to you; or
- give us some feedback.

Automated technologies or interactions. As you interact with our website, we may automatically collect Technical Data about your equipment, browsing actions and patterns. We collect this personal data by using cookies, and other similar technologies.

Third parties or publicly available sources. We may receive personal data about you from various third parties as set out below:

- **Client Data** – in relation to candidate personal data, clients may provide us certain personal data to us in connection with the recruitment proposal.
- **Referee Data** – referees may be provided by third parties, either provided by you as part of your recruitment submission or from third party referrals.
- **Third Party Market Research Data** – as part of our search process we may from time to time use third party agencies to help with our search processes.
- Search engines, social media and online networking sites such as LinkedIn;
- Identity and Contact Data from publicly available sources such as Companies House and credit agencies; and
- Third party sites in order to validate your criminal record status as required by our clients.

### **3.How we use your personal data**

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances:

- Where we need to perform the contract, we are about to enter into or have entered into with you.
- Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.
- Where we need to comply with a legal or regulatory obligation.
- Legitimate Interest means the interest of our business in conducting and

managing our business to enable us to give you the best service/product and the best and most secure experience. We make sure we consider and balance any potential impact on you (both positive and negative) and your rights before we process your personal data for our legitimate interests. We do not use your personal data for activities where our

interests are overridden by the impact on you (unless we have your consent or are otherwise required or permitted to by law). This is particularly the case in relation to our recruitment business where we need to not only share data but also to retain certain historical data in order

## **How we use your personal data**

To assist our clients and our candidates in an effective recruitment process. You can obtain further information about how we assess our legitimate interests against any potential impact on you in respect of specific activities by contacting us

- Performance of Contract means processing your data where it is necessary for the performance of a contract to which you are a party or to take steps at your request before entering into such a contract.
- Complying with a legal or regulatory obligation means processing your personal data where it is necessary for compliance with a legal or regulatory obligation that we are subject to.

Generally, we do not rely on consent as a legal basis for processing your personal data other than in relation to sending direct marketing communications to you via email. You have the right to withdraw consent to marketing at any time by contacting us.

## **Marketing**

To the extent that we operate any marketing programmes, we will always seek your explicit consent. Any communication will always permit you to unsubscribe from further communications or you can do so at time by contacting us.

## **Third-party marketing**

We do not currently share your personal data with any company for marketing purpose. If we were to do we would get your explicit consent before doing so.

## **Cookies**

You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse

cookies, please note that some parts of this website may become inaccessible or not function properly. For more information about the cookies we use please contact us.

#### **4. Disclosures of your personal data**

We may have to share your personal data with the parties set out below for the purposes outlined in paragraph 3 above.

- Internal Third Parties
- Recruitment – candidate personal information will only be shared with those who operate within our recruitment business although we may disclose your basic information to other group companies who are involved in our recruitment business if we feel that may be of use in a recruitment or work opportunity.
  
- Nursing Direct - In particular we make available details of all nursing candidates on our database to Nursing Direct, a group company, who are involved in identifying nurses for roles within its own healthcare business.
- Finance and Payroll – any personal data will be available to those that are involved in particular administration activities such as billing and payroll.
- External Third Parties
- Recruitment - Clients or prospective employers, if we are submitting your personal data as part of a recruitment process. We will always seek your consent prior to submitting your personal data.
- Fitness to Work – as detailed above we do share information provided by a Candidate as part of the Fitness to Work certification process with a specialist agency.
- In all cases we will ensure that there are appropriate limits or controls on the data that is transferred and that it is appropriate given the nature of our appointment.
- Third parties to whom we may choose to sell, transfer, or merge parts of our business or our assets. Alternatively, we may seek to acquire other businesses or merge with them. If a change happens to our business, then the new owners may use your personal data in the same way as set out in this privacy notice.

We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not allow our third-party service providers to use your personal data for their own purposes and only permit them to process your personal data for specified purposes and in accordance with our instructions.

## **5. Data security**

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.